



SMA Online Service Center

Elevated support with accelerated resolution

The SMA Online Service Center gives PV professionals an edge and allows them to spend less time servicing and more time on revenue generating activities. With the ability to track a service case, request a rebate or inverter exchange, sign up for an extended warranty and access support documentation, unrivaled service is right at your fingertips.

The SMA Online Service Center delivers:

- » Expedited resolution with self-solve documentation, FAQs and information on software updates
- » Simplified service activities across your installed base with access to all your service cases in one location
- » Improved customer communication with the ability to schedule and track the status of cases and device delivery
- » A direct link between the Online Service Center and Sunny Portal for maximum convenience

Take your service to the next level today!

+ 1 888 476 2872 | www.SMA-America.com



REPLACEMENT
DEVICE



DOWNLOADS



FAQ & SUPPORT



WARRANTY
EXTENSION



CONTACT

ENERGY
THAT
CHANGES

